



Parent/Carer Questionnaire Analysis November 2023

Your views and opinions are very important to us, so 'thank you' to everyone who completed a questionnaire at Parents' Evening on November 1st 2023.

Communication	+	na	-
Q1. The school encourages parents to play an active part in school life.	100%		
Q2. It is easy to approach the school with questions or problems to do with my child(ren).	100%		
Q3. The school handles complaints from parents well.	100%		
Q4. The school informs me of what is being taught.	98%	2%	
Q5. The school keeps me well informed about my child(ren)'s progress.	96%	4%	
Q.6 I find it easy to get in touch with my child's class teacher.	96%	4%	
Q7. Parents' evenings providing me with information about my child(ren)'s progress.	98%	2%	
Q8. The school's weekly newsletter is useful and informative.	98%	2%	
Q9. It is easy to approach the Head teacher to discuss or seek information about my child(ren)'s needs.	96%	4%	

The above results show that overall, 98% of respondents are satisfied or very satisfied with the level of communication provided by the school. As some respondents indicated neither satisfaction nor dissatisfaction due to personal/professional circumstances, e.g. they are unable to participate in school life, the true value of parental satisfaction for the school's level of communication is **100%**.

Parents/Carers suggested the following to improve communication at St. Vincent's:

1. 1 respondent requested separated-parents both be sent letters, newsletters and other school correspondence.
2. 1 respondent asked for school to give feedback to parents/carers about their child's behaviour.

In response to respondents' comments:

1. School agrees it is important that the significant adults in a child's life play an active role in their education and, therefore, need to be kept informed about school events. However, the logistics of distributing letters and newsletters to numerous addresses all over the city, and in some cases the country, is unmanageable. For that reason, all important events and documents are posted on the school's website so they are accessible to all: <https://www.stvincents.uk>
2. If a teacher has a concern or needs to report an incident to a parent, this will be communicated at the end of the school day – either in person or by phone. If a parent/carers is concerned about their child's day, they are encouraged to phone the school to speak to the teacher.

Teaching and Learning	+	na	-
Q10. I am satisfied with the work that my child(ren) is/are expected to do at home.	98%	2%	
Q11. The school offers a good range of after-school activities.	98%	2%	
Q12. The quality of teaching in the school meets my expectations and is serving my child(ren) well.	100%		

The accumulative level of satisfaction in the category of Teaching and Learning is **99%**. As previously noted, 'na' (neither agree nor disagree) is interpreted as a positive response so the overall Teaching & Learning statistic is 100% parent/carer satisfaction.

Parents/Carers suggested the following to improve teaching & learning:

1. 1 respondent noted that the school playgrounds could be improved.
2. 1 respondent requested help with supporting their child with school-work at home
3. 1 respondent asked us to open a Nursery
4. 1 respondent would like a greater range of After-School Activities

In response to respondents' comments:

1. We agree. Alas, the distinct shortage of space means that pupils' safety would be jeopardised if we installed playground furniture, e.g. a trim trail or climbing frame: hence sponge balls and skipping ropes are provided. Not only does the space have to accommodate 120 children playing in the big year and 60 in the small yard, but the yards are used for P.E. lessons too.
2. All parents are a little bewildered by school-work at first, understandably as 'education' has most certainly changed over the last 20 years. 'Stay and Play' in Reception is a good start for our new parents, but perhaps it would be helpful to extend this into Y1 and Y2 also. Some numeracy and literacy lessons with parents/carers will be scheduled for the spring term. In KS2, we have previously held, 'This is how we do...' sessions where children teach their parents. These sessions will begin again in the spring term too.
3. Oh, how we would love to have our own Nursery. Sadly, we do not have the space to do for one.
4. Our weekly schedule of After School Clubs is designed to meet the interests of pupils: cooking, sport, dance, sewing, crafts etc. Whilst clubs run every afternoon, more than 1 club most days, consideration will be given to enhancing the range of activities offered.

School Values	+	na	-
Q13. The school's values and attitudes have a positive effect on my child(ren).	98%	2%	
Q14. The school achieves high standards of behaviour.	98%	2%	

The overall level of satisfaction in school values demonstrated at St. Vincent's is **100%**: zero negative responses.

As a Catholic primary school, St. Vincent's is centred on the teachings of Jesus Christ and the values of Catholic Social Teaching: community, respect, dignity, truth, solidarity, tolerance and justice.

There were no Parent/Carer suggestions on how to improve School Values.

Parental Confidence	+	na	-
Q15. Leadership within the school is playing an effective role in the education of my child(ren)	98%	2%	
Q16. My child(ren) is/are safe and well cared for at school	100%		
Q17. My child(ren) enjoy(s) going to school.	95%		5%
Q18. I am pleased that my child(ren) attend(s) St Vincent's RC Primary School	100%		

95% of respondents (including 2% NA) expressed confidence in the roles performed by the school. 3 respondents 'disagreed' that their child 'enjoys going to school'. Whilst school accepts that the 3 children may indicate otherwise at home, school can confirm that all three are happy, settled and engaged once in school.

There were no Parent/Carer suggestions to how to improve Parental Confidence.

Additionally

Parents/Carers suggested the following improvements:

1. 1 respondent requested greater variation in the school lunch menu.
2. 1 respondent wants free childcare for families.

In response to respondents' comments:

1. Newcastle City Council's lunch menu is carefully designed by nutritionists and health experts to ensure pupils receive a hearty, healthy meal in the middle of their busy school day. Our school cook, Mrs Reay, is always happy to mix-and-match dishes from the three daily choices to accommodate individual likes and dislikes.
2. St. Vincent's provides attentive care and an excellent education for all its pupils between 7:30am and 3:25pm for no personal charge to parents/carers.

Reasons for choosing St. Vincent's Catholic Primary School

Religion	1st
Local Reputation	2 nd
Discipline	3 rd
Location	4 th
School Clubs	5 th
School size	6 th

Religion has always been the biggest motivating factor for selecting St. Vincent's Catholic Primary School, however, for the first time since this questionnaire format was introduced in 2016, **Local Reputation** has moved from 4th place into 2nd place, just a fraction below the top-spot.

The results still show that **Discipline** is important but the gap down to **Location**, **School Clubs** and **School size** suggests that these factors are of little consequence when selecting a school.

Respondents were asked to give one thing they particularly liked about St. Vincent's. Here is a small selection of the comments the school received:

Communication:

- 'Parents are always involved.'
- 'The teachers and headteacher are always ready to listen and to attend to any concerns.'
- '...so helpful for working parents, e.g. the weekly newsletter.'
- 'Good and effective communication with the headteacher and all staff.'
- 'High standards and good communication.'

Teaching and Learning:

- 'The school prepares children well for the next step in their school life: they are confident and disciplined.'
- 'My son, in Reception, has made great progress.'
- 'Quality teaching.'
- 'St. Vincent's is a very friendly school and my little boy enjoys his lessons.'
- 'I am impressed with the quality of teaching and level of discipline.'

School Values:

- 'All the children are well behaved.'
- 'St. Vincent's is a quality school.'
- 'Rules and values: 100% satisfied.'
- 'Affordable after-school activities.'
- 'Staff and all teachers are very professional.'

Parental Confidence:

- 'The school provides great support.'
- 'A small and really friendly school.'
- 'It's always so clean and tidy.'
- 'Always encouraging and providing parent support.'
- 'A well-run school. The headteacher goes above and beyond for pupils.'

In conclusion, St. Vincent's Catholic Primary School's 2023-24 Parent/Carer Questionnaires reflect excellent levels of satisfaction in all four key areas surveyed: Communication, Teaching & Learning, School Values and Parental Confidence.

The school governors and staff are continually appreciative of the great support and consistent cooperation received from all our parents and carers.

Thank you!